

RELEVANT EXPERIENCE

Rackspace - UX Design Lead

2018 – 2021

Led design for projects including Guest Operating System Services for Managed Private Cloud, Enterprise Patch Management for Public Cloud, Unified User & Device Management, Microsoft Hypervisor Self-Service and Rackspace Dedicated Baremetal.

- UX design for an MVP console for guest OS services in the private cloud (VMware on AWS Baremetal)
- UX design for an MVP console for enterprise patch management in the public cloud (AWS, GCP, Azure, and Rackspace clouds).
- UX design of Rackspace's United User and Device Management console for Federated Domain Trusts.
- UX design of CRUD of a self-service console for Microsoft Hypervisor.
- UX design of CRUD of a self-service console for Rackspace Baremetal.

Datapipe - UX Design Manager

2015 – 2018

Managed user experience design of internal and customer-facing applications.

- UX design of data warehousing project for all customers.
- UX design for Azure Cloud inside Datapipe's Cloud Customer Portal.
- UX design for GCP inside Datapipe's Cloud Customer Portal.

GoGrid - Web Manager

2013 – 2014

Managed web design, user experience design and systems administration of Salesforce, Pardot and LivePerson.

- Designed web sites and customer applications encompassing ideation, wireframing, mockup, prototyping and hand-coding.
- Redesigned Secure Signup and Customer Portal projects.
- Conducted ROI analysis via Google Universal Reporting revenue vs. AdWords expenditure.
- Administered cloud web servers.

Archimedes - Web & UX Manager

2007 – 2013

Provided User Interface/Experience design, IT Management, Systems Administration, Project Management and general (internal) IT support for this independent healthcare modeling organization.

- Designed new corporate site in collaboration with Marketing and Sales. Propagated leads into Salesforce and set up integration of Marketing, Sales and website report metrics.
- Administered server farm spread across two data centers and an internal server room with built in HVAC.
- Provided software and hardware support to a variety of departments including Finance, Operations, HR, Business Development, Sales Marketing, Engineering and Science.

Senior Technical Digital Product

Designer with 25+ years' experience successfully bringing products to market. Ready to bring a solution-finder mindset to an innovative company that values technological design, problem solving, project management and cross-functional team leadership.

Areas of Expertise: UX design, web design and analysis, R&D, product design and development, campaign analysis, cloud server administration, systems administration, project management, staff coaching and development, systems integration.

Industry Proficiency: Cloud, Healthcare, Security, eCommerce, Data Storage, Semiconductor, Telecommunications.

Technical Competencies: wireframing, mockups, prototyping, HTML, CSS, JavaScript, jQuery, PHP, MySQL, Apache, Solr Search, Drupal, MediaWiki, WordPress, Linux Admin., Salesforce, grid computing.

Phone:

+1 415 412 3669

Email:

resmonde@outlook.com

LinkedIn:

<https://www.linkedin.com/in/richard-esmonde/>

Website:

<https://richardesmonde.com>

PRIOR EXPERIENCE

PGP Corporation - Senior Web Designer	2003 - 2006
ChemConnect, Inc.- Web Designer	1999 - 2002
Applied Materials - Systems Integrator	1995 - 1999
Telegen Corporation - R&D Engineer	1994 - 1995
SanDisk Corporation - Product Engineer	1993 - 1994

EDUCATION & PROFESSIONAL DEVELOPMENT

MAIA - Product Design Creative Work: Online Sustainable Materials Library	SFSU, Dept. of Design and Industry
BSEE - Microelectronic & Electrical Engineering Thesis: Ambisonic (surround sound) Filter Design	Trinity College Dublin, Ireland
BA - Mathematics	Trinity College Dublin, Ireland

INTERESTS

- Motorcycles
- Aikido (practitioner & teacher)
- Tai Chi
- QiGong (practitioner & teacher)
- Nutrition & Wellness

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